

# Claims Processing Flow Chart

NOTE: Claimant has 30 days to submit claim upon release. Division has 45 days to make a decision and notify claimant upon receipt of claim and back up documentation. If this is not done in a timely manner, please notify the Area FMO. This chart does not include claims pertaining to Equipment hired through EERA/OLAS which can be settled on the incident for <\$1000.

